

MiraTEC® Treated Exterior Composite Trim Limited Warranty

25 Year Limited Warranty – Substrate

MiraTEC® Trim, when properly installed and maintained according to the published application instructions, is warranted for a period of twenty-five (25) years from the date of installation: (a) against hail damage, delamination, decomposition of the substrate due to fungal growth, splitting or cracking of the substrate face under normal conditions of use and exposure when caused by substrate defects; and (b) to be free of any buckling of the product itself and not associated with the substrate and/or structure to which the Trim is attached. For the purpose of this warranty, buckling shall be defined as warping of the Trim exceeding one quarter of an inch out of plane per linear foot. If CraftMaster Manufacturing Incorporated (hereinafter referred to as CMI), after inspection and verification, determines that the Trim failed under the terms of this limited warranty, the sole and exclusive remedy provided by CMI will be as follows: during the first five years of the warranty period following installation, CMI will compensate the Owner for correcting the affected Trim limited to twice the original purchase price of the affected Trim. Starting with the sixth year following installation, the amount payable (limited to twice the original purchase price) will be reduced by 5% each year until the end of the limited warranty period for the affected Trim.

5 Year Limited Warranty – Primecote

The factory applied primer on MiraTEC Trim when properly installed, field-finished and maintained according to the published application instructions, and used and exposed under normal conditions, is warranted for a period of five (5) years from the date of installation against blistering or peeling. The limited warranty does not extend to field-applied finish coatings. If CMI, after inspection and verification, determines that the factory-applied primer failed under the terms of this warranty, the sole and exclusive remedy provided by CMI will be to compensate the Owner for correcting the affected Trim limited to the original purchase price of the affected Trim.

General Provisions and Limitations

THE LIMITED WARRANTIES ARE SUBJECT TO THE FOLLOWING GENERAL PROVISIONS AND LIMITATIONS.

The limited warranties are effective only if there is proper storage, handling, installation and maintenance of the Trim in strict accordance with the instructions packaged with the particular Trim product and the maintenance instructions printed on the reverse side.

Claim must be made in writing to CraftMaster Manufacturing Incorporated within 60 days of the discovery of a problem and authorization obtained prior to beginning any repair or replacement work. Claims can be made by writing to CraftMaster Manufacturing Incorporated, P. O. Box 311, Towanda, PA 18848, Attention: Product Performance Department. After receiving such notice, CMI must be given a reasonable opportunity to inspect and verify the claim.

CMI shall have no liability for defects or damage resulting from (a) misuse or abuse, (b) improper installation, including, but not limited to, inadequate protection against all sources of moisture within the wall cavity, (c) lack of proper maintenance, such as prolonged contact with accumulated water due to failure to maintain caulking, finish coatings, or other normal weather protection, (d) performance of coating other than those covered by the limited warranties, (e) contact with harmful chemicals, fumes, or vapors, (f) mildew, (g) settlement, shrinkage or distortion of the structure, or (h) other causes beyond the control of CMI such as acts of God, fire and casualty. CMI shall have no liability for the cost of removing affected Trim.

Disclaimer of Implied Warranties & Limitation of Remedies

THE LIMITED WARRANTIES STATE THE ENTIRE LIABILITY OF CMI WITH RESPECT TO THE PRODUCTS COVERED BY THEM. CMI SHALL HAVE NO LIABILITY FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. NO PERSON IS AUTHORIZED TO MAKE ANY REPRESENTATION OR WARRANTY ON BEHALF OF CMI EXCEPT AS EXPRESSLY SET FORTH ABOVE, AND ANY SUCH STATEMENT SHALL NOT BE BINDING ON CMI.

EXCEPT AS EXPRESSLY SET FORTH ABOVE, CMI MAKES NO WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE FOREGOING DISCLAIMER OF IMPLIED WARRANTIES SHALL NOT BE APPLICABLE TO SALES SUBJECT TO THE MAGNUSON-MOSS WARRANTY ACT, IN WHICH CASE THE DURATION OF ANY IMPLIED WARRANTIES SHALL BE THE DURATION OF THE LIMITED WARRANTY OR SUCH SHORTER DURATION AS PROVIDED UNDER APPLICABLE STATE LAW. These limited warranties give you specific legal rights, and you may also have other rights which vary from state to state.

IMPORTANT HOMEOWNER MAINTENANCE AND WARRANTY INFORMATION

CraftMaster Manufacturing Incorporated manufactures premium, long lasting, exterior wood composite Trim products. They have been engineered to provide years of satisfaction and performance when properly maintained. To ensure compliance with the provisions of the MiraTEC Treated Exterior Composite Trim Limited Warranty (printed on the reverse side) the following Homeowner Maintenance must be performed.

An annual inspection of the Trim to include the following:

- 1) **Condition of Caulk and Sealant:** Loose and cracked caulk or sealant must be removed and replaced with a good quality, polyurethane sealant. Do not use hard-setting caulk.
- 2) **Presence of Mildew:** Mildew is a living organism (fungus) that grows on the surface of finishes giving the paint a darkened, dirty appearance. Do not paint over mildew without cleaning the Trim with a mildew cleaning solution. Mildew cleaning solutions, available at local paint, lumber and hardware stores, will help retard and control this growth. The control of mildew on the surface of Trim is a homeowner responsibility. CMI will assume no responsibility for the treatment or prevention of mildew.
- 3) **Condition of Painted Trim:** MiraTEC Trim is manufactured from wood, and primed Trim must be painted with an exterior coating designed for use on wood Trim. Periodic washing of factory-finished or field painted Trim with water and mild detergent will remove accumulated dirt. Condition of the paint must be inspected and maintained as noted in the following table.

CONDITION OF PAINT

Good condition/unbroken
Thin, but unbroken finish
Badly eroded, substrate showing
Crack, flaking, substrate exposed

ACTION REQUIRED

Clean and remove dirt
Clean and apply two topcoats
Clean, prime, apply two topcoats
Remove loose paint film, clean,
prime, and apply two topcoats

FINISH SELECTION:

PRIMER – Use an oil or water base primer which will seal the surface and is compatible with the topcoat finish to be applied.

TOPCOATS – Use low or non-chalking exterior acrylic latex paint, low chalking acrylic or acrylic heavy bodied latex stain, or gloss or semi-gloss oil base paint. Only Trim with wood-like texture is suitable for staining. **All exposed Trim surfaces, including the bottom edges, must be well coated.**

Do not use shake and shingle paints, flat oil or flat alkyd paints, vinyl acetate (PVA) vinyl acrylic, or vinyl acetate-acrylic copolymer paints, oil base transparent or opaque stains.

Due to variables involved in field application of finishes, CMI cannot be responsible for the performance of field-applied coatings.

- 4) **Water Drainage/Diversion:** Allowing water from roofs and sprinklers to run down the surface of the Trim can cause discoloration and accelerated erosion of the paint. Locate landscape sprinklers so that water will not hit the Trim.

Appropriate action(s) must be taken to remedy any of the above noted conditions or the warranty will be void.